Integrity
Testing Pty. Ltd

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INTEGRITY TESTING POST ENGAGEMENT CUSTOMER SURVEY

Engagement ref:		**Client Name**		**Representative**	
Job Name:		**ITPL Ref:**			

This survey forms part of our Quality Management Program and is designed to provide specific feedback on our most recent engagement with you.

Thanks for taking the time to fill this out; your feedback will enable us to improve our service.

Please rate the following attributes for their importance to you and satisfaction with our performance on the following scales.

IMPORTANCE……. 1 2 3 4 5
` Not Important Very Important

SATISFACTION……. 1 2 3 4 5
` Not Satisfied Very Satisfied

	Attribute	Importance	Satisfaction
1	Ease of contacting Integrity personnel		
2	Quality and completeness of our proposal		
3	Our testing schedule met your timelines		
4	Professionalism of the Integrity team on the work site		
5	Timeliness of final test report		
6	Quality of final test report		
7	Accuracy and clarity of invoice		
8	Overall satisfaction with the engagement		

No	Question	No	Maybe	Yes
9	Would you use Integrity again for similar work			
10	Would you recommend Integrity to others?			

Other Comments:-

Thanks for your time.

Please return to Fax : 03 5441 3810 or email info@integritytesting.com.au
Post: Integrity Testing: P.O.Box 1229, Bendigo Central, Vic 3552